

20 October 2023

Dear Parents, Carers,

Year 7 Information Evening:

It was lovely to see so many parents/carers for the Year 7 Information Evening. It's important to build the links between school and home so that we can work effectively to support our young people and we very much value the time you gave up to attend the evening.

The questionnaires support our feelings in school that the Year 7 students have settled well and are enjoying their time with us, which is fantastic.

Please find below the answer to a few FAQS that came through the questionnaire.

Question: My child is not sure how to log in to G4S

Answer: To log onto G4S students will go to the home page <u>https://www.go4schools.com/</u> then click on 'login'

Students should use their NLS student email and password.

If they wish to download the G4S app then the same username and password applies.

An <u>information slide</u> shared with students on this can be found on the G4S page of the website.

If students have forgotten their password they can come to the IT Support office (top floor Humanities), speak to their Computing teacher or email <u>Helpdesk@northleamington.co.uk</u>

Question: Will my child always be in a mixed ability group for English?

Answer: Following half term English will review the groupings based on the KS2 data, and our baseline testing and experiences with the students. They will then move into banded classes based on ability. These will then be reviewed on an on-going basis.

Question: What happens if my child has misplaced their ID card?

Answer: Lost property is handed into Student Services, so they should check their in the first instance. If it cannot be found a replacement can be purchased via Parentpay. Whilst they locate the card or wait for a new one students will be able to continue to use the canteen by giving the canteen staff their name

Question: My child does not know whether they need to tick the homework as done on G4S **Answer:** This is optional and can be a good way for students to track what homework is complete and what is still incomplete.

Question: My child says there are insufficient pegs in the PE changing room to hang up their uniform

Answer: Thank you for this feedback, we will ensure that we support with ensuring enough pegs are purchased as soon as possible.

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Question: My child/I cannot always see the homework clearly on our phones as the text overlaps each other.

Answer: This is a device related issue. On devices where this happens viewing G4S via the browser rather than the app fixes this issue.

Question: Are there specific toilets for Year 7? Answer: Yes, at social times Year 7 have designated toilets by the canteen

Question: My child does not have a printer at home, can they print homework in school? **Answer:** Yes, the Library offers the option of accessing a computer in homework club from Mon-Thurs until 4:30pm. Homework club is open to any student, they just need to drop-in after school.

Question: Can my child get a book from the school library? **Answer:** Yes they can do this at break, lunch or after school. They also have one English lesson a fortnight which is timetabled in the library where they can also check out books.

Question: How do I see the extra-curricular clubs on offer? **Answer:** There is an <u>extra-curricular page</u> on our website. We update this information regularly. Students also get reminders through tutor time and the screens around school.

Question: I have two children but can only see one of them on my Go4Schools account – how do I link them?

Answer: Siblings should automatically be connected when you log on as a parent. If there are any problems please contact <u>Helpdesk@northleamington.co.uk</u>

Kind regards,

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Mrs Sarah Barley-Morey AHT Y7/Student Self Reflection/Careers Lead

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